

Patient Transportation Needs Survey



We invite you to use and adapt this style guide as you see fit. All we ask is that you credit Roundtrip. We welcome any feedback for improving the guide. Please send an email to hello@roundtriphealth.com with subject line: Patient Transportation Survey Feedback.

Please select the most accurate answer. This survey is anonymous and used for informational purposes only.

How do you normally get to your medical appointments?

a) public transportation b) personal car c) ride from a friend/family d) walking e) Other _____

Do you have reliable transportation for ongoing medical visits?

a) yes b) no

Do you have ongoing medical appointments you have to get to?

a) yes b) no

Is transportation often a reason for missing appointments?

a) yes b) no (If no, what is often a reason) _____

Would you be willing to take a rideshare vehicle if it was convenient? a) yes b) no

What challenges do you have when it comes to getting to your appointments:

- ☐ I cannot drive myself due to physical health reasons and have a hard time seeing or am in pain when I drive.
- ☐ I cannot drive myself due to financial reasons of affording the car/gas/insurance.
- ☐ I do not have a driver's license and am not able to drive.
- ☐ We only have 1 vehicle in our household and it is not always available when I need it.
- ☐ Sometimes my family or friends are not able to drive me due to other commitments.
- ☐ I do not like asking family or friends to help drive me.
- ☐ I can get to my transportation appointments, but due to the treatment or how long my travel is, I do not feel safe driving home.
- ☐ Other _____

In addition to medical appointments, do you have other transportation needs? Check all that apply.

- ☐ Getting Groceries
- ☐ Picking up Prescriptions
- ☐ Traveling to Work
- ☐ Going to Church or Religious Services
- ☐ Getting Kids to School
- ☐ Getting Myself to School or College Classes
- ☐ Seeing Friends or Family
- ☐ Other: _____

Additional comments:
